iPark Resident Users Guide

IMPORTANT!
To Start a Parking Session

1. Press the **Start** ⏻ **Button** to turn iPark on.
2. Press the **UP** ▲ **or** ▼ **Down** arrows to choose your parking zone.
3. You **MUST** press the **Star** ✱ **Button** to start your parking session.
4. Press the **Off** ⏻ **Button** to end session.

ePark SYSTEMS

TO PURCHASE A RELOAD CODE CALL THE
CITY OF MIAMI BEACH PARKING DEPARTMENT
1-305-673-PARK (7275)

The iPark. . .

An innovative new way to pay for parking.

1. **Overview of the iPark.**
2. **How to order your iPark and reloads.**
3. **Step by Step instructions for using the iPark.**
   - **a.** Using the iPark to pay for parking
   - **b.** Replenish the money stored on the iPark
4. **How to contact the iPark Service Center.**
5. **FAQ's and Tips to help you use the iPark.**
6. **Miami Beach Parking Zones and Rates.**

Overview. . .

The iPark is an electronic device that can now be used to pay for parking in the City of Miami Beach. With the iPark:

- you do not need any coins to park.
- you pay for only the time you need.
- you can pay for parking in your car, no walking to and from a pay & display machine.

The iPark — What is it?

The iPark integrates a parking meter, a method of payment and a computer to create a new and innovative way to pay for parking.

A ***Screen*** that allows you to interact with the device and tells the Parking Officer that you are in compliance.

Buttons to select the right options for you.

A ***Computer Chip*** that stores all of the parking terms and conditions, you just enter a zone code and the computer knows what to charge.

A ***Clock*** that counts down the minutes used, once you have started a **parking session** and knows the day of the week etc.

A ***Pre-Paid Parking Card*** that stores funds in the device that is subtracted when a **parking session** is underway.

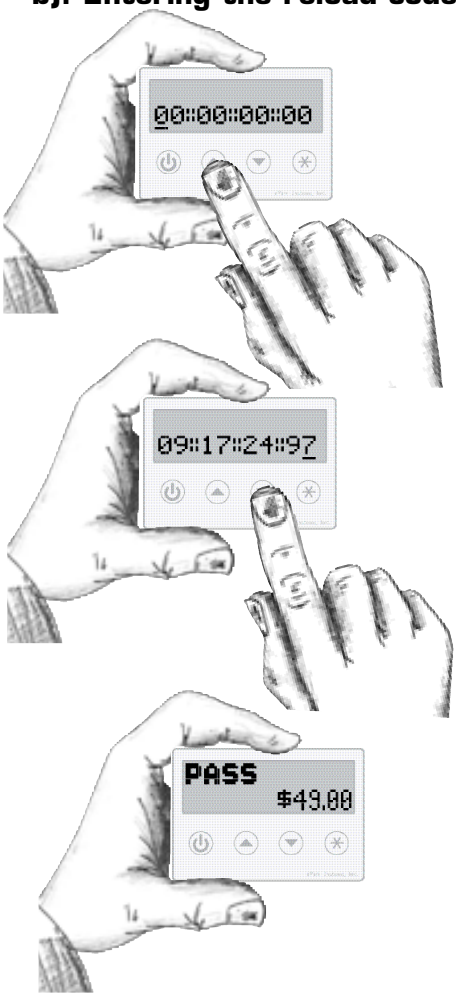
Pressing the star button again will display the reload number and the current remaining balance.
Here the number is 97.

RELOAD# 97.0
$ 24.00

After you have obtained the 8 number new reload code.

Press the star button again and you are ready to reload.

b). Entering the reload code.



1. - Press the down arrow to move the blinking cursor and the up arrow to enter numbers.

In this example the unique reload code is: 09 -17 - 24 - 97.

09:00:00:00 09:17:24:97

Enter the first digit by pressing the up arrow then, press the down arrow to move the cursor to the next column. Should you enter the wrong number, press the down arrow until the flashing line is below the number you wish to change. Use the up arrow to enter the correct number.

When all digits are entered correctly, press the star button to validate the input.

If successful, the iPark will display the new stored balance ($24.00 + $25.00 = $49.00).

PASS
$49.00

— How to purchase your iPark —

To order your iPark, call the City of Miami Beach Parking Department at 305-673-PARK(7275). Customers will be required to provide a $20.00 deposit that will be refundable for up to 30 days if not fully satisfied.

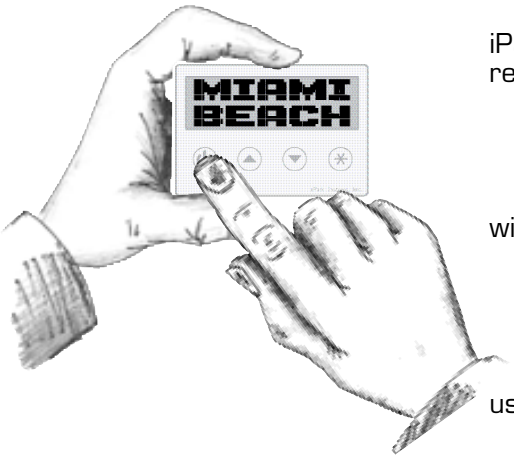
— How to purchase reload codes —

The iPark will alert you via a Insufficent Credit screen message when you need to replenish your iPark. Simply call the City of Miami Beach Parking Department at 305-673-PARK(7275). The iPark can be replenished in increments of $25 and $50. A service fee will be applied when purchasing a reload code.

— Step By Step Guide —

Using the iPark to pay for parking.

a). Turning on the iPark



1. - Press the ⏻ button to turn on the iPark.

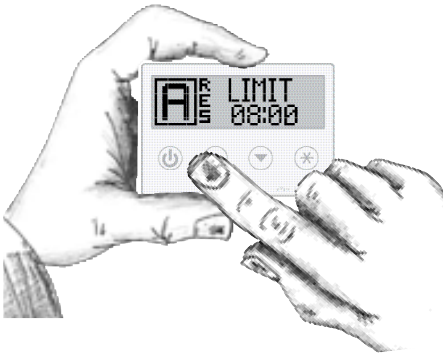
The city name will appear, then the iPark will cycle through and show the remaining balance.

Once you have used your iPark it will display the last zone used.

The hourly rate for the last zone used;

and the time limit for the parking zone.

b). Selecting a Parking Zone



2.- Press the Up ▲ or ▼ Down arrows to choose your parking zone.

You will have a choice of three (3) parking zones: **"A-R"** - 8 Hrs.; **"B-R"** - 10 Hours; **"C-R"** - 10 hours. (See Page 8 for more details). Once you have selected a zone the iPark will display the newly selected zone and within 2-3 seconds begin scrolling the hourly rate and parking limitation for the selected zone.

c). Starting Your Parking Session

3.- You MUST press the star ✱ button to begin your parking session.

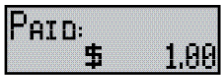
Place the iPark on the driver's side of the dashboard. Be sure the front of the iPark is facing the windshield so that it will be visible to local authorities and/or parking officers.

iPark placed on drivers side of dashboard

The iPark will display the following data in a rolling mode for inspection by a parking officer or local authority until the parking session is stopped.

a). Name of the City

b). Parking zone and rate



c). Remaining time allowed for time limited zones or time parked for unlimited parking zones.

d). iPark Security Code & Serial Number

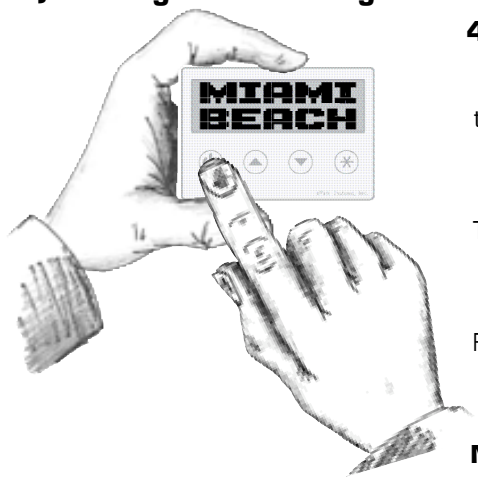
Closeup of iPark placed on dashboard

The iPark security code and serial number prevent theft and fraud.

Note: If allowed time has elapsed, then the iPark would display a flashing "EXPIRED" message.

EXPIRED

d). Ending Your Parking Session



4.- Press the ⏻ button to end parking session.

The iPark will show the elapsed parking time (1 hr. in this case)

TIME:
01.00

Then, amount paid ($01.00) will be displayed.

PAID:
$ 1.00

Finally, the new remaining balance will be displayed.

BALANCE:
$ 24.00

Note: The iPark will automatically turn itself off after a few seconds.

Reloading the iPark

a). Purchasing a reload code

1.- Press the ⏻ button and hold it for 2 seconds.

Two options will be offered Reload or More Options.

RELOAD ▲
MORE OPTIONS ▼

Pressing the ▲ upper arrow will provide the phone number needed to call the Service Center.

CALL 1-305
673-7275

Pressing the star ✱ button will display the serial number of the iPark. When you call the City of Miami Beach Parking Department to obtain a new reload code, the representative will ask for the serial number, a credit card number and amount you wish to reload.

SERIAL #
11.703.10007

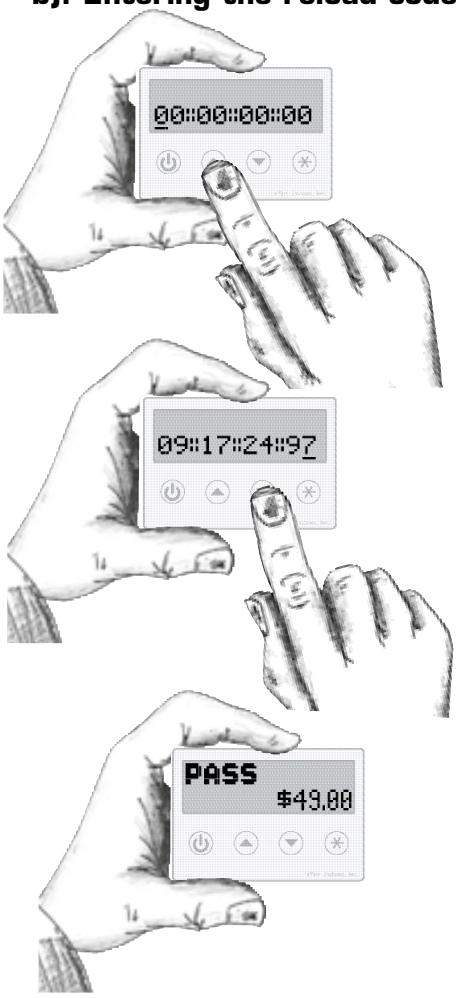
Pressing the star button again will display the reload number and the current remaining balance.
Here the number is 97.

RELOAD# 97.0
$ 24.00

After you have obtained the 8 number new reload code.

Press the star button again and you are ready to reload.

b). Entering the reload code.



1. - Press the down arrow to move the blinking cursor and the up arrow to enter numbers.

In this example the unique reload code is: 09 -17 - 24 - 97.

09:00:00:00 09:17:24:97

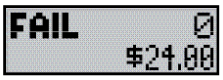
Enter the first digit by pressing the up arrow then, press the down arrow to move the cursor to the next column. Should you enter the wrong number, press the down arrow until the flashing line is below the number you wish to change. Use the up arrow to enter the correct number.

When all digits are entered correctly, press the star button to validate the input.

If successful, the iPark will display the new stored balance ($24.00 + $25.00 = $49.00).

PASS
$49.00

If not successful, the screen will display the word FAIL, the number of consecutive failures (0 in this case), and the Card balance.



After 8 consecutive failed attempts, the Card will be rendered inoperative.Call the City of Miami Beach Parking Department for instructions.

How to contact the City of Miami Beach Parking Department —

The City of Miami Beach Parking Department is standing by to provide you with help, reload codes or to answer your questions.

Call 305-673-PARK(7275) between the hours of 8:00 am and 5:00 pm EST. If before or after hours just leave a message and it will be returned as soon as possible.

Frequently Asked Questions and Tips

FAQ's

1. **What happens if I park in an 8 hour Zone and leave after 27 minutes?**
   One of the key benefits of using the iPark is that you pay only for the time that you used. The iPark calculates your fees by the minute, so in this example when you turn the iPark off it will only charge you for 27 minutes.

2. **What happens if my iPark displays insufficient funds?**
   Simply call the City of Miami Beach Parking Department and purchase a new reload code with the amount required.

3. **What happens if I make a mistake entering my reload codes?**
   If you tried to activate your reload code and received a **FAIL** message then simply go back and follow the reloading the iPark instructions again. If after two or more tries, you continue to get the FAIL message, call the City of Miami Beach Parking Department .

4. **How do I know if I started a parking session?**
   A parking session is initiated after the star button is pressed and the City Name and Serial Number displays are scrolled.

5. **Do I need batteries?**
   NO, the iPark is equipped with a lithium battery that should last at least five years.

6. How do I change the language to Spanish?

Press the **ON/OFF** button and hold for 2 seconds or more. Press the **DOWN** arrow to select **MORE OPTIONS** . Press the **UP** arrow to select language. Press the **UP** or **DOWN** arrow to select "Spanish". Press the **ON /OFF** button to set unit to display "Spanish".

7. How do I adjust the clock?

Press the **ON/OFF** button and hold for 2 seconds or more. Press the **DOWN** arrow to select **MORE OPTION** . Press the **DOWN** arrow to select **TIME ADJUST** . Pressing the **DOWN** arrow again will show you the day, year & time of day. The cursor will be flashing under the minutes indicating that an adjustment can be made. Press the **UP** or **DOWN** arrow to adjust. *(Note! Minutes can only be adjusted +/- 15 minutes).* After adjusting the minutes press the **"STAR"** button to adjust the hours using the **UP** or **DOWN** arrows. (*Note! Hours can only be adjusted +/- 2 hours).*

To make a larger adjustment just repeat the above cycle as needed.

8. How do I adjust for Daylight Savings Time?

To adjust for Daylight Savings Time simply follow the instructions in **FAQ #7** for adjusting the hours.

TIPS

1. Remember to display the iPark on the driver's side facing the windshield.

2. Remember to press the Star button to start a parking session.

3. Remember to press the Off button to end a parking session.

4. Remember to turn off the iPark when you are finished parking.

Miami Beach
Parking Zones and Rates

iPark Zone	Rate Per Hour	Time Limit	Hours of Operation	Days of Operation
"A-R"	$ 1.00*	8 Hours	9 AM - MIDNITE	7 DAYS A WEEK
"B-R"	$ 1.00	10 Hours	8 AM -6 PM	7 DAYS A WEEK
"C-R"	$ 0.50	10 Hours	8 AM -6 PM	7 DAYS A WEEK

*Reflects 20% Resident Discount