



MIAMI BEACH

OFFICE OF THE CITY MANAGER

LTC # 058-2013

LETTER TO COMMISSION

TO: Mayor Matti Herrera Bower and Members of the City Commission

FROM: Kathie G. Brooks, Interim City Manager

DATE: February 20, 2013

SUBJECT: Evaluation Committee Relative to Request for Proposals (RFP) No. 022-2013, For Call Center Services

The purpose of this LTC is to update the Mayor and City Commission on the Request for Proposals (RFP) No. 022-2013, which seeks to establish an agreement with a qualified firms to provide Call Center services to various departments of the City of Miami Beach.

I am considering appointing the following individuals to serve on the Evaluation Committee:

- Barbara Hawayek, Customer Services Manager
- Manny Marquez, Revenue Manager, Finance Division
- Gina Davidson, Resident and Leadership Academy Graduate
- Itziar Gonzalez, Resident and Leadership Academy Graduate
- Drazen Cvijanovic, Resident and Leadership Academy Graduate

I am also considering the following individuals as alternates:

- Rocio Alba, Financial Analyst III, Parking
- Georgie Echert, Finance Assistant Director

I would appreciate your comments and/or suggestions by Tuesday, February 26, 2013.

Thank you.

C: Alex Denis, Procurement Division Director
Rafael Granado, City Clerk

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