



# MIAMIBEACH

## A-Z GUIDE FOR NEW RESIDENTS

**305.604.2489 | [miamibeachfl.gov](http://miamibeachfl.gov)**





# MIAMIBEACH

## **MAYOR**

Philip Levine

## **COMMISSIONERS**

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Jonah Wolfson

## **CITY MANAGER**

Jimmy L. Morales

## **CITY ATTORNEY**

Jose Smith

*We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community.*

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To request this material in accessible format, sign language interpreters, information on access for persons with disabilities, and/or any accommodations to review any document or participate in any city-sponsored proceeding, please contact 305.604.2489 (voice), or 305.673.7218 (TTY) five days in advance to initiate your request. TTY users may also call 711 (Florida Relay Services).

This booklet provides you with an overview of services and resources available to you as a Miami Beach resident. For a comprehensive guide, please visit [www.miamibeachfl.gov](http://www.miamibeachfl.gov).

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## ANIMAL CARE & CONTROL

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If you live in a covenant restricted property (eg. condo), you need to check your by-laws for any additional restrictions. Per City Ordinance, you must dispose of any fecal matter deposited by an animal on public or private property(s) and dogs must be leashed. You are limited to 10 domestic pets per household, maximum of four dogs. Pit bulls are illegal and their owners are subject to severe civil penalties. Farm animals are prohibited. Dogs are not allowed on our beaches. There are four bark parks that have designated fenced-in areas that allow for dogs to roam and play freely.

- Flamingo Park: 11 Street & Jefferson Avenue
- Pine Tree Park: 4400 Pinetree Drive
- Belle Isle Park: Island Avenue on Belle Isle
- Washington Avenue Park: Washington Avenue 201 2 Street

### **PET LICENSES/TAGS**

**305.884.1101**

License tags for dogs are mandatory under law. Miami-Dade County Animal Care and Control Division enforces animal control laws concerning about annual rabies vaccinations, licensing requirements, cruelty cases, and dangerous dogs.

### **BARKING DOG NOISE VIOLATIONS**

**305.673.7555**

Noise violations, including barking dogs, between 11:00 p.m. and 7:00 a.m., are subject to an immediate fine. *(Also, see Noise.)*

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## AUTOMOBILES (ALSO SEE LICENSES)

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### **AUTO TAGS**

The State of Florida requires that you register your car immediately upon taking ownership of a vehicle, becoming employed or becoming a legal resident of Florida. The vehicle may be registered at any auto tag agency. Proof of insurance is also required. A vehicle owner is required to renew the vehicle registration during the renewal period, which begins 90 days prior to the owner's date of birth and ends on that day. The fee for the original registration is prorated on a monthly basis.

### **MIAMI-DADE COUNTY AGENCY LOCATIONS**

**[WWW.MIAMIDADE.GOV](http://WWW.MIAMIDADE.GOV)**

*Private tag agency listings may be found in a telephone directory under "License Services." In addition, boats may be registered and titles transferred at these agencies (see Boats).*

### **STORAGE/REPAIR OF VEHICLE**

**305.673.7555**

The City of Miami Beach Code prohibits individuals from repairing or storing vehicles in any residential area. Commercial vehicles of any kind are prohibited from being parked or stored in residential areas. Parking a fully operational, non-commercial vehicle, with a valid tag, in your driveway is allowed. However, if the vehicle does not have properly inflated tires, or a current tag, or has other deficiencies that render it inoperable, it is considered derelict. The storage of derelict vehicles is prohibited.

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## BEACHES

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### **SAFETY**

**305.673.7714**

For your safety, enjoy the beach in a guarded area. Watch for the flags posted at the lifeguard stands for beach conditions: green signifies good swimming conditions and no reported hazards; red means no swimming; yellow is for caution; and purple means dangerous marine life, such as jellyfish, man-a-war or sea lice. See a lifeguard for first-aid care when necessary.

Miami Beach Ocean Rescue currently guards 29 locations. Lifeguard stands are located at Jetty Beach (South Pointe Park), and at 1, 3, 5, 6, 8, 10, 12, 13, 14, 15, 16, 17, 18, 21, 29, 30, 35, 41, 46, 53, 64, 72, 74, 77, 79, 81, 83, and 86 streets. Lifeguards are on duty 9:30 a.m. – 4:30 p.m. (October – February) and 9:30 a.m. – 6:30 p.m. (February – October). Beaches are closed from midnight – 5:00 a.m.

### **BEACHFRONT CONCESSIONS**

**305.673.7193**

Beachfront concession operators that provide rentals of beach chairs, umbrellas, and water sports, and sales of food and beverage are prohibited from denying or limiting public access to any area of the beach under their control.

### **VEHICLES, BOATS & DOGS**

Motorized vehicles or dogs are not allowed on the beach. Launching boats and/or wave runners/jet skis is not permitted from the beach. Consult a telephone directory for exact addresses of commercial rental sites. *(Also, see Animals)*

### **LOST AND FOUND**

**305.673.7714**

Lost and Found on the beach is located at the Ocean Rescue Headquarters located at 1001 Ocean Drive.

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## BIDS/CONTRACTS (PROCUREMENT)

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**305.673.7490**

The Procurement Division contracts for all commodities, contractual services, and construction projects. BidNet and Bidsync are used as an electronic procurement service for automatic notification of bid opportunities and document fulfillment. Call to find out how you can receive automatic bid notifications or to obtain a copy of any Bid or Request for Proposals (RFP).

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## BOATS

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### REGISTRATION

The State of Florida requires that any boat that has a motor be registered. A valid out-of-state registration is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to boat length. You should bring title and/or registration to the county tag agency to register your watercraft. *(Also, see Automobiles)*

### BOAT STORAGE

**305.673.7555**

City code prohibits boats and trailers in the front yard of residential properties. However, you may store a boat within a side or rear yard, on a paved permanent surface, as long as it is located behind the front building line of the main structure, screened from view, and not blocking a public right-of-way or side or rear setback. It must not be visible from any public right-of-way or neighboring property.

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## BOARDS AND COMMITTEES

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**305.673.7411**

Any individual interested in serving on numerous board or committees need only to be a Miami Beach resident for a minimum of six months and/or demonstrate an ownership/interest in a business established in the city for a minimum of six months. Some boards and committees have additional qualifications/requirements. Applications available online and at City Hall.

### BOARD AND COMMITTEE MEMBER PARKING PERMIT

**305.673.7000**

Board/Committee (citywide) parking permits are issued at the Parking Department (see Parking) You must present your current letter of board appointment to obtain a citywide permit.

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## BUILDING DEPARTMENT

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**305.673.7610**

The Building Department provides supervision of construction activities, acceptance of building permit applications, issuance of all building and trade permits, verification of compliance with the Florida Building Code and enforcement of codes promulgated by regulatory agencies Plumbing, building, electrical, elevator and mechanical officials inspect new and existing structures for compliance.

### BUILDING PERMITS

**305.673.7610**

Building permits are required for new construction, additions, and alterations of commercial space, multi-family or single-family residence, or changes to an interior or exterior that will require construction, demolition, or rehabilitation of the space. This includes any electrical, plumbing, air-conditioning, heating, or other work.

## CONTRACTOR PERMITS

305.375.2901

The permit process requires that the contractor you select is certified, authorized, licensed and insured to perform the work and that the contractor has obtained all of the permits required prior to starting the work. You must check if the contractor you selected has a valid Miami-Dade County license, as well as check if your contractor has a valid state license

Examples of work requiring permits (not all-inclusive):

- Windows or doors installation
- Floors, wood, and tile installation
- Electrical work
- Plumbing work
- Air-conditioning/heating work
- Fences
- Signs (including window signs)
- Exterior or interior painting
- Sprinkler systems
- Pumps
- Pools/spas
- Roofing

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## BUSINESS ASSISTANCE

305.673.7193

The Economic Development Division is available to provide assistance to new and existing businesses. A Miami Beach Business Information Guide is also available.

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## BUS PASSES (ALSO SEE TRANSPORTATION)

305.884.7567

Metro passes, reduced-fare permits and transit tokens are sold throughout Miami-Dade County for use on Miami-Dade Transit buses. There are also some following Miami Beach businesses that sell Miami-Dade County bus passes  
Metropass or tokens can be purchased at the Transit Information Center, second level of Government Center Metrorail station (downtown Miami), and at the Civic Center Metrorail station. Tokens can be purchased from change machines at all Metrorail stations.

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## GOLDEN PASSPORT

311

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## CABLE TELEVISION

### MIAMI BEACH TELEVISION (MBTV)

305.673.7575

Miami Beach's government-access television station is available on Atlantic Broadband cable system channel 77 and on the City's website. Programming includes original shows, public service announcements, special emergency announcements, and City Commission and regulatory board meetings.

### MIAMI-DADE TELEVISION (MDTV)

305.375.2836

The government-access channel of the county on Atlantic Broadband channel 76 and carries County Commission meetings and important public hearings live, as well as a wide variety of public affairs programming.

## **CABLE COMPLAINTS - ATLANTIC BROADBAND**

**305.673.7411**

For cable complaints, contact the City Clerk's Office.

## **ALL TECHNICAL PROBLEMS AND OUTAGES**

**305.861.8069**

For technical problems, contact Atlantic Broadband.

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## **CAPITAL IMPROVEMENT PROJECTS**

**305.673.7071**

CIP is charged with coordinating neighborhood and capital improvements throughout the city.

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## **CITY CLERK**

**305.673.7411**

Serves as the official secretary for the City Commission and the Miami Beach Redevelopment Agency. The office also maintains official city public records; publishes official notices; coordinates elections; oversees appointments to boards and committees; and provides support for Special Master.

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## **CODE COMPLIANCE**

**305.673.7555**

Monitors residential and commercial districts for potential violations of the City Code and is responsible for ensuring compliance.

Code Compliance Division routinely works with residents and responds to requests for service. Officers ensure all complaints are tracked and investigated individually. When a property owner refuses to comply with a city notice, a violation is brought before a Special Master who may impose fines per day, if compliance is not attained.

The public is encouraged to report potential violations. Code Compliance officers will work to ensure that violations are corrected promptly. The Division functions almost on a 24-hour basis.

## **ABANDONED OR VACANT PROPERTIES**

**305.673.7555**

Abandoned properties are those properties that are not maintained, left unprotected from the elements and/or left unsecured. Vacant is defined as being without lawful tenant or lawful occupant or without a certificate of occupancy. Every owner of a vacant building, structure or lot shall keep the premises in clean and sanitary condition, including yards, lawns, courts, and driveways.

## **CHAIN LINK FENCES**

**305.673.7555**

Chain link fences are prohibited in any front yard, or on any yard facing a street or waterway. However, the City of Miami Beach may permit fences made of other materials such as steel, metal, aluminum, wood, concrete, or stone.

## **GRAFFITI**

**305.673.7555**

Graffiti located on buildings, fences other structures shall be removed by the property owner or agent within a certain number of days of a Notice of Violation from the Code Compliance Division. Failure to remove the graffiti within that time frame will allow the City to paint over the graffiti at the property owner's expense.

## **HOME-BASED BUSINESSES**

**305.673.7420**

Some home-based businesses are permitted to operate in accordance with certain prescribed restrictions. Businesses must be conducted by telephone, computer or fax only and prohibits the parking of commercial vehicles in a single-family district. No business activity, such as the coming and going of customers or employees, is permitted in conjunction to a home-based business. There is a license fee and an occupational license for the specific type of business conducted must also be obtained. In order to apply for a home-based business license, you must have lived at the location for at least six months.

## **LAWNS, YARDS, SIDEWALKS AND ALLEYS AND RIGHT-OF-WAY MAINTENANCE**

**305.673.7555**

City Code requires that exterior premises be maintained and in a sanitary manner including front and back yards and the swale (grassy) area between the sidewalk and the edge of the street. Areas cannot be overgrown, hedges and other shrubs may not extend over the sidewalk, alley, or any other public right-of-way and trash and debris should not be allowed to accumulate. This includes mowing the grass, trimming shrubs and keeping the area free of trash and debris.

## **MINIMUM HOUSING STANDARDS**

**305.673.7555**

City Code established minimum standards governing the condition, occupancy and maintenance of all buildings and premises, defining the responsibilities and duties of owners, operators, agents and occupants of any building.

## **PROHIBITED USE OF RESIDENTIAL PROPERTY**

**305.673.7555**

Residents are reminded that single-family homes may only be used as single-family detached dwellings and therefore may not be leased for a period of less than six months and one day or converted for multi-family use. A single-family home in a single-family district rented out for a period of less than six months would be considered a hotel.

## **PROPERTY LEASING/SUBLEASING**

**305.673.7555**

Zoning ordinances prohibit leasing of maids quarters, garages, or other portions of a property in a single-family residential district to anyone other than a family member. The leasing of a single-family residence, condominium, or apartment is restricted to a minimum of a six-month period and one day.

## **PROPERTY MAINTENANCE**

**305.673.7555**

Properties must be properly painted and maintained, kept free of debris, overgrown grass and weeds, and free of graffiti.

## **REAL ESTATE SIGNS**

**305.673.7420**

Requires a permit and must be obtained from the City of Miami Beach, Occupational License Section, and the signs must meet color, size, and location requirements. For information and to obtain a permit, contact the License Division, Finance Department, City Hall, first floor. No signs may be placed on the public right-of-way (city property). If signs are observed on City property, the signs will be removed and a fine for each sign will be imposed.

## **SATELLITE DISHES**

**305.673.7555**

Satellite dishes are allowed. However, permits must be obtained and the City of Miami Beach Planning and Building Departments must approve the location of the dish. Please see Building Department and Planning Department for more information.

## **STREET VENDING AND PERFORMING**

**305.673.7466**

Street vending and street performing is permitted on Ocean Drive and Lincoln Road in designated areas. Special permits are available for street vendors and/or performers by filing an application to the City Licensing Department. Non-profit vendors or street performers may submit an application on a quarterly basis to participate in a lottery for those designated locations on Ocean Drive and Lincoln Road. For applications or further information, contact the Finance Department.

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## **COMMUNICATIONS**

**305.673.7575**

Media relations, publishing, marketing, and television and radio productions. The office does not issue permits. *(See Tourism and Cultural Development)*

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## **COMMUNITY DEVELOPMENT**

**305.673.7260**

Leverage federal dollars for implementing housing and community development programs. They work with community-based organizations to create jobs, provide public services, create affordable homeownership opportunities, and improve the city's infrastructure. The two programs administered by the division are the Community Development Block Grant (CDBG) Program and the Emergency Shelter Grants (ESG) Program.

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## **CONSUMER SERVICES**

**305.375.3677**

The Miami-Dade County Consumer Services Department provides assistance to consumers through business regulation and licensing, educational programs, complaint mediation and consultation.

## **CONSUMER PROTECTION DIVISION**

**305.375.4222**

The Consumer Protection Division licenses and regulates the business practices of various companies. The Division makes sure that citizens' rights are protected by business regulations and consumer protection laws. The Division also enforces consumer-related laws; such as, weights and measures for consumer commodities; packaging and labeling of food products; uniform meat identification; shelf life dating of perishable food products; the sale of Kosher food products; rental car business requirements; gasoline price signage; cash register price displays; check cashing establishment price signage; dry cleaning complaints; price gender discrimination; warnings on shopping carts; and the availability of baby diaper changing accommodations in certain new facilities.

## **MIAMI-DADE COUNTY CONSUMER ADVOCATE OFFICE 305.375.4199**

Miami-Dade County also has the Consumer Advocate Office that takes legal action against violators of consumer protection laws based upon the investigative findings of their inspectors.

## **PASSENGER TRANSPORTATION REGULATORY DIVISION 305.638.5786**

The Passenger Transportation Regulatory Division regulates for-hire vehicles in Miami-Dade County. It licenses and inspects all taxis, limousines, passenger motor carries (including jitneys), non-emergency medical vehicle, special transportation service vehicles and private school buses. It also licenses the chauffeurs for these vehicles. The Division also regulates emergency ambulance services provided by private companies and public agencies.

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## **CONVENTION CENTER**

**305.673.7311**

The Miami Beach Convention Center is located at 1901 Convention Center Drive.

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## **CULTURAL AFFAIRS**

**305.673.7577**

*(ALSO, SEE TOURISM AND CULTURAL DEVELOPMENT)*

## **ART IN PUBLIC PLACES PROGRAM**

By ordinance, 1.5 percent of the cost of city-owned construction projects is set aside for "works of art in public places other than museums which enrich and give diversion to the public environment." The Art in Public Places Committee carries out this mandate.

## **CULTURAL ARTS COUNCIL (CAC)**

Supports excellence in artistic expression through grants, advocacy and cultural tourism and marketing initiatives.

## PRE-SALE TICKETS

Miami Beach residents get first chance to buy tickets online for selected events at the Fillmore Miami Beach at the Jackie Gleason Theater. Guaranteed best seats in house.

## TICKET TUESDAYS (THIRD TUESDAY OF THE MONTH)

Discounted tickets for seniors and students at the theater box office

## ART & CULTURAL VENUES

<b>ARTCENTER/SOUTH FLORIDA</b>	<b>305.674.8278</b>
<b>BASS MUSEUM OF ART</b>	<b>305.673.7530</b>
<b>BYRON CARLYLE THEATER</b>	<b>305.397.8977</b>
<b>COLONY THEATRE</b>	<b>305.674.1040</b>
<b>HOLOCAUST MEMORIAL</b>	<b>305.538.1663</b>
<b>THE FILLMORE MIAMI BEACH AT THE JACKIE GLEASON THEATER</b>	<b>305.673.7300</b>
<b>JEWISH MUSEUM OF FLORIDA (SANFORD L. ZIFF)</b>	<b>305.672.5044</b>
<b>MIAMI BEACH BOTANICAL GARDEN</b>	<b>305.673.7256</b>
<b>MIAMI BEACH CINEMATHEQUE</b>	<b>305.673.4567</b>
<b>MIAMI CITY BALLET</b>	<b>305.929.7010</b>
<b>MIAMI DESIGN PRESERVATION LEAGUE &amp; ART DECO MUSEUM</b>	<b>305.672.2014</b>
<b>NEW WORLD SYMPHONY/NEW WORLD CENTER</b>	<b>305.673.3330</b>
<b>SOBE INSTITUTE OF THE ARTS</b>	<b>305.678.9220</b>
<b>THE WOLFSONIAN-FIU</b>	<b>305.531.1001</b>
<b>WORLD EROTIC ART MUSEUM</b>	<b>305.532.9336</b>

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## DOMESTIC PARTNERSHIP REGISTRATION **305.673.7411**

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Certain rights and benefits are afforded to qualified long-term committed relationships. Partners need not to be Miami Beach residents. Registration fee is \$50.00 per couple.

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## EMPLOYMENT (HUMAN RESOURCES) **305.673.7524**

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In addition to coordinating all employment-related matters, the department coordinates employee benefits, pensions and performs screening, interviews and background examinations for potential employees and oversees labor relations and risk management. Available positions, requirements and applications are available online. Background testing is conducted on all successful applicants prior to employment.

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## ENVIRONMENTAL ISSUES

**305.673.7080**

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The Environmental Resource Management Division routinely coordinates with Miami-Dade County's Department of Environmental Resource Management (DERM) to maintain environmental standards throughout the city. They also take complaints about environmental violations.

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## FIRE & RESCUE SERVICES

**911 / 305.673.7111**

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Public education is available for hurricane preparedness, training presentations, and evaluation of child safety seats, replacement, and installation, and Community Emergency Response Training (CERT). All Miami Beach fire stations provide safe haven for runaways through Safe Place, and serves as a drop off haven for newborns less than three days old through the Stork Nest program. Free blood pressure checks are available at all stations.

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## GARBAGE/TRASH COLLECTION (SANITATION SERVICES)

**305.673.7616**

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Collection and disposal of residential garbage, trash and refuse generated at municipal buildings; the residential recycling program; sanitation inspections; street sweeping on public right-of-ways and collection and disposal of litter from public litter bins. Collection and disposal services for residential garbage, as well as residential recycling, are provided by Waste Management on contract to the City. The City provides mobile and manual street sweeping and litter control programs.

Contact the Sanitation Division for information on the disposal of garbage and refuse in residential areas, requirements for picking up garden/yard waste materials, disposal of discarded appliances, furniture, metals and junk, and designated refuse areas for private refuse containers at 140 MacArthur Causeway, Miami Beach, Florida 33139.

### **RESIDENTIAL/GARBAGE TRASH COLLECTION**

**305.471.4444**

Material that results from general housekeeping and fits in your garbage can will be collected from the back or side yard two times per week. Regular residential garbage does not have to be placed on the swale, the area in front of your home adjacent to the street. Waste Management will collect residential waste from back or side yard. Cans or bags cannot weigh more than 50 pounds. Please place all garbage in garbage bags inside your garbage can. Only material placed in the garbage can will be removed.

It is important to remember that you may not place your garbage out for collection more than 24 hours before your scheduled pick-up. If a scheduled pick-up is missed, please contact the Sanitation Division at 305.673.7616 before 5:00 p.m.

## **ROUTE INFORMATION GARBAGE/TRASH**

- **South Beach (Biscayne Street to 41 Street, including islands)**  
**Monday - Solid Waste Only • Thursday - Solid Waste and Yard Trash**
- **Middle Beach (41 Street to 67 Street)**  
**Tuesday - Solid Waste Only • Friday - Solid Waste and Yard Trash**
- **North Beach (67 Street to 87 Terrace)**  
**Wednesday - Solid Waste Only • Saturday - Solid Waste and Yard Trash**

Garbage will not be collected on Thanksgiving Day, Christmas Day and Independence Day (July 4). Collection will resume on your next scheduled pick-up day.

## **YARD WASTE**

This is material resulting from yard maintenance including tree and shrub trimmings, grass clippings and palm fronds. All material must be placed in a container or bundled and weigh less than 50 pounds. Each limb cannot exceed four (4) feet in length or four (4) inches in diameter. This material must be placed at the curb no earlier than 24 hours prior to your second pickup day. Gardeners must remove yard waste immediately following the work performed and properly dispose of the yard material.

## **ILLEGAL DISPOSAL**

**REPORT IT: 305.673.7901**

All residents should be advised that under the City of Miami Beach Code, the illegal disposal of garden trash, tree and shrubbery trash, and special handling trash is a violation of the city code, and may result in the issuance of citations. Violators caught illegally dumping will be billed for all fines, trash/waste removal charges including labor, equipment and dumping fees, and an administrative charge. Interest will accrue at 10% per annum until paid as provided by the City Code. Unpaid charges may result in a lien placed upon your property.

## **BULKY WASTE**

**305.471.4444**

Each residence is entitled to four, free on-call bulky waste collections (pick-ups) per calendar year. Once a resident has used up all four bulky waste pick-ups, additional pick-ups may be scheduled at \$20 per cubic yard. Call Waste Management first to schedule an appointment before you set any bulky waste at the curb. By setting your bulky waste out the night before your scheduled pick-up, the City will remain neat and orderly. We all want to keep Miami Beach clean! Simply call Waste Management's Customer Care line to schedule your pick-up within seven working days. Your items will be picked up on the day of your appointment.

## **RECYCLING**

Recyclables are collected every Wednesday from your curbside. Place all containers and paper fibers mixed together in one single container, instead of being sorted into separate commodities (newspaper, cardboard, plastic, glass, etc.). The program is presently being provided for single-family residences and multi-family buildings of eight units or less that are on city garbage collection service.

## MIAMI DADE SOLID WASTE

3-1-1

[http://www.miamidade.gov/dswm/new\\_curbside\\_recycling.asp](http://www.miamidade.gov/dswm/new_curbside_recycling.asp) or call.

## GREEN WASTE FACILITY (GWF)

2800 Meridian Avenue, 7:00 a.m. to 5:00 p.m. Monday through Saturday. Bring green vegetative yard waste only. There will be no charge to residents arriving in a car, pick-up truck or SUV. Vans or trailers will be charged \$10.00 per cubic yard. Please take identification that indicates you are a Miami Beach resident.

## WASTEFULL WEEKEND

On the first weekend of every month (Saturday & Sunday, 8:00 a.m. to 8:00 p.m.), dumpsters are placed in two locations for bulk trash. Electronics are accepted at the North Beach location only.

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## GOLF COURSES (SEE PARKS & RECREATION)

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## FORM OF GOVERNMENT

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305.673.7030

The City Commission consists of six elected commissioners and an elected mayor. Commissioners are elected for a term of four years with a term limit of two terms. The Mayor is elected every two years with a term limit of six years. Terms are staggered so that half the members of the commission are elected every two years. The commission appoints the city manager, who oversees the city administration. For information on Commission meetings and other public meetings, contact the City Clerk's Office 305.673.7411.

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## HURRICANE PREPARATION

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Hurricane season runs from June 1 through November 30, every year. The City of Miami Beach urges everyone to be prepared to evacuate Miami Beach as soon as an evacuation order is issued. Once an evacuation order is given Police and Fire persons will not provide service. Miami Beach is an evacuation zone in all categories of hurricanes (1 – 5). A comprehensive hurricane guide specifically for Miami Beach residents is available online.

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## LANDSCAPE MAINTENANCE/ GREENSPACE MANAGEMENT DIVISION 305.673.7720

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They maintain landscaped and urban-forested areas and grounds around public buildings, support facilities, roadways, right-of-ways, medians and parks. They can be contacted for service regarding tree care and other city property landscape issues.

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## LEGAL ASSISTANCE

305.579.5733

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## LIBRARIES

305.535.4219

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You can apply online for a library card, as well as access a variety of services at the Miami-Dade Public Library System at [www.mdpls.org](http://www.mdpls.org).

- **Main Library Branch • 227 22 Street**
  - **North Shore Branch • 7501 Collins Avenue**
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## LICENSES

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### **CERTIFICATE OF USE & OCCUPATIONAL LICENSING**

All business owners are required to obtain both a City of Miami Beach Certificate of Use and an Occupational License to operate a business within the City. Any past due balance must be paid before a license is issued.

### **OPERATING A BUSINESS WITHOUT A LICENSE**

305.673.7420

A Certificate of Use (C.U.) is a pre-requisite to the issuance of a City of Miami Beach Occupational License. The C.U. fee must be submitted at the time of application and each year thereafter by September 30. Inspections by the Building Department, Fire Department, Planning Department, and others, must occur following the submission of an application. Applications must be submitted in person at City Hall, Licensing Office, 1700 Convention Center Drive, First Floor. Upon approval of your C.U., you will be eligible to obtain an Occupational License. Occupational License applicants may be required to submit certain documents, including, but not limited to: State License, Articles of Incorporation, Proof of Insurance, Bonds, Recorded Deeds, and Lease. A Miami-Dade County Occupational License must also be obtained.

The Occupational License and Certificate of Use year begins October 1 and expires September 30. Fee collections for new businesses are prorated as follows: October 1 to April 30, full-year fee; May 1 – June 30, half-year fee; and July 1 – September 30, quarter-year fee. For more information, call the Finance Department's License Division, 1700 Convention Center Drive, First Floor, Miami Beach, Florida 33139.

### **DRIVER LICENSE**

305.229.6333

Appointments are recommended and sometimes required. Some renewals can be obtained online. A mobile unit is available on third Thursday of each month, from 9:30 to 3:45 p.m. to renew, replace or obtain a duplicate Florida Drivers License or ID card at the Miami Beach Police Department, 1100 Washington Avenue.

### **HUNTING AND FISHING LICENSES**

305.375.3591

You are required to purchase a license to hunt and fish in Miami-Dade County; however, fishing from bridges, piers and beaches and hunting are prohibited in Miami Beach. Licenses vary.

## **MARRIAGE LICENSE**

**305.275.1155**

You can apply for the license no more than 59 days before your wedding date. There is a cost involved. Marriage Licenses can be obtained from any of Miami-Dade courthouse.

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## MOSQUITO CONTROL

**305.592.1186**

Miami-Dade County Public Works Department manages the countywide mosquito control program. Miami Beach Code Compliance responds to complaints regarding the presence of mosquito breeding hazards created by the failure to properly maintain a residential or commercial property. To request an inspection, contact the Code Compliance Division. *(See Code Compliance)*

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## NEIGHBORHOOD LEADERSHIP ACADEMY

**305.673.7000 X6752**

This is a free civic and public information program designed for Miami Beach residents. The curriculum includes an overview of each department or division's responsibilities and the services they provide. Also available in Spanish.

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## OFFICE OF REAL ESTATE HOUSING & COMMUNITY DEVELOPMENT

**305.673.7260 • 305.673.7193**

### **HOMELESS OUTREACH**

**305.604.4663**

The City's Homeless Outreach Teams provide outreach and engagement services to the homeless, shelter placement, referral services, identification document replacement services, employment assistance and family reunification.

### **HOUSING PROGRAMS**

**305.673.7260**

The City operates programs to upgrade the housing stock of the city and to provide quality affordable housing in collaboration with community-based organizations, community development corporations, not-for-profit organizations, and for-profit housing providers. The services are provided citywide utilizing funding from the U.S. Department of Housing and Urban Development (U.S. HUD) through the Community Development Block Grant (CDBG) and the HOME Investment Partnerships (HOME) Program, as well as funding from the State of Florida through the State Housing Initiatives Partnership (SHIP) program.

### **MULTI-FAMILY HOUSING REHABILITATION PROGRAM**

**305.673.7260**

The Multi-Family Housing Rehabilitation Program provides matching grants to property owners for the rehabilitation of multi-family buildings in Miami Beach. The City matches up to 50 percent of the rehabilitation costs. After completion of the rehabilitation, 51 percent of the units are maintained as affordable rental units for a period of five years.

## **OWNER OCCUPIED HOUSING REHABILITATION PROGRAM**

**305.538.0090**

The Owner Occupied Housing Rehabilitation Program provides assistance to income-eligible homeowners to rehabilitate their homes. Eligible participants must reside in their homes.

## **HOME PROGRAM: ACQUISITION AND REHABILITATION INITIATIVES**

**305.673.7260**

The City publishes an annual Notice of Funding Availability (NOFA) for the HOME Investment Partnerships (HOME) Program. Funds may be utilized for acquisition and/or rehabilitation of multi-family buildings to provide affordable rental units or home ownership opportunities

## **SHIP PROGRAM**

**305.673.7260**

The City publishes an annual Notice of Funding Availability (NOFA) for the State Housing Initiatives Partnership (SHIP) Program. Funds may be utilized for the rehabilitation of units being acquired in conjunction with a home ownership assistance program.

## **HOME-BUYER ASSISTANCE PROGRAM**

**305.538.0090**

The Home Buyer Assistance Program provides assistance to income-eligible homebuyers in the form of silent mortgages, down payment and closing costs assistance, and home ownership counseling. The program also provides assistance for the rehabilitation of the units being acquired.

## **FAIR HOUSING**

**305.673.7260**

The Housing Opportunities Project for Excellence (H.O.P.E.), Inc. implements a fair housing educational campaign in close cooperation with the City. Annually, HOPE conducts nine fair housing education outreach workshops for housing providers, community groups, and residents. For additional information on fair housing issues

## **THE HOUSING AUTHORITY OF THE CITY OF MIAMI BEACH**

**305.532.6401**

The Housing Authority of the City of Miami Beach is an independent authority that assists low-income persons to receive financial assistance through the private housing market and a variety of affordable housing programs. The most well known program is Section 8 rental assistance, designed to assist very low-income and low-income families with rental payments.

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## **MARKETS**

**305.673.7193**

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Neighborhood markets are held regularly: Lincoln Road Farmer's Market, Antiques and Collectibles Market, Espanola Way Weekend Festival and the North Beach Market.

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## ONLINE SERVICES

[WWW.MIAMIBEACHFL.GOV](http://WWW.MIAMIBEACHFL.GOV)

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Pay utility bills, job opportunities, request bid information and bid status, access the city code, apply for permits, download city forms, request records and forms, information and forms, pay parking tickets, register your homeowners association; submit a request for service or information; and much more. If you do not have access to a computer, visit a public library for free Internet access.

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## OUTREACH SERVICES

**305.673.7000 X6178 OR X6752**

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The Community Resource & Outreach team works closely with the city's operational service departments to coordinate enhanced delivery of services. Working together with the community, the Coordinators identify needs, conceive and implement solutions, and develop, facilitate and implement new public and/or private enhancement programs.

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## PARKING

**305.673.PARK (7275)**

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The department handles on-street (curbside) and off-street (garages and surface lot) parking throughout the city.

### **HANDICAP PARKING DECALS**

**305.375.3591**

Parking permits for handicap parking can be obtained from any tax collector or tag agent's office. The application form must be completed by the applicant and certified by an authorized medical practitioner or agency.

### **BABY STROLLER PARKING PERMITS**

**3-1-1**

### **REPORT IT**

**305.604.CITY (2489)**

If the issue you are reporting is an emergency, call 911.

We're making it easier for you to make Miami Beach a better place. Whether you have a question, concern or need to report an issue, there are several ways you can find the answers or report it.

### **RESIDENTIAL PARKING PERMITS**

**305.673.PARK (7275)**

There are residential parking zones in several areas of the city. To park in these zones during restricted hours, vehicles must display a residential parking decal. Residential zones are tow-away zones for those vehicles without the proper decal. They are strictly enforced and each zone is clearly marked with street signs.

### **MUNICIPAL PERMITS**

**305.673.PARK (7275)**

To purchase a business parking permit first call the Parking Department to see if there is availability at the parking facility in which you are interested.

## **PARKING GARAGES**

**305.695.9800**

Miami Beach parking garages accept MasterCard, Visa, and American Express.

## **PARKING METERS**

Electronic parking meters are available throughout the city, both on-street and at surface lots.

## **PARKING TICKETS**

**305.275.1133**

There are several locations to pay your parking ticket. They are listed on the back of each parking citation. The closest location in Miami Beach is at 225 Washington Avenue. You can also pay phone with your credit card, please have your citation number or license plate number available and call; or you may also pay online at [miami-dadeclerk.com/payparking](http://miami-dadeclerk.com/payparking).

## **I-PARK (IN VEHICLE PARKING METER)**

**305.673.PARK (7275)**

I-Park is a state-of-the-art electronic device that allows drivers the ease, convenience, and security of paying for parking with the push of a button – before they even leave their cars – at parking lots and on-street spaces operated by the City of Miami Beach. The screen displays a digital clock, which counts down the time remaining. The IVPM can be purchased at the Miami Beach Parking Department. The application and agreement is available online.

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## **PARKS AND RECREATION**

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The Department provides a myriad of programs, activities and services for children, adults and senior citizens of all abilities seven days per week, 365 days per year at various facilities throughout the city. A comprehensive list of programs, facilities and parks, visit [www.miamibeachparks.com](http://www.miamibeachparks.com).

## **DIVISION DIRECTORY**

**PARKS AND RECREATION DEPARTMENT ADMINISTRATION**

**305.673.7730**

**RECREATION DIVISION**

**305.673.7730**

**GREENSPACE MANAGEMENT DIVISION**

**305.673.7720**

## **GOLF COURSES**

**MIAMI BEACH GOLF CLUB**

**305.532.3350**

**NORMANDY SHORES GOLF COURSE**

**305.868.6502**

**PAR 3 GOLF COURSE**

**305.532.3350**

**BARK PARKS** *(SEE ANIMALS)*

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## PERMITS (SEE ALSO BUILDING DEPARTMENT, PARKING, PUBLIC WORKS, SPECIAL EVENTS, TRANSPORTATION OR ZONING)

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### **FILM & PRINT PERMITS**

**305.673.7070**

The Film & Print Division of the Office of Tourism and Cultural Development supports film, photography and television productions including the film permitting in public and residential neighborhoods. If you feel that your neighbor is using their property for film shoots without a permit please, contact the Film and Print Office or the Code Compliance Division, 305.673.7555.

### **GARAGE SALE PERMITS**

**305.673.7420**

To obtain a garage sale permit, go to the License Division, located on the first floor of City Hall, Monday through Friday before 3:00 p.m. of the day prior to the date of sale.

### **SIDEWALK CAFÉ PERMITS**

**305.673.7420**

Restaurants must obtain a sidewalk café permit before providing sidewalk service to patrons. This permit, which is reviewed by various city departments to ensure safety, ADA considerations and design appropriateness, must be obtained prior to the placement of any tables or chairs on public property.

### **SPECIAL EVENT PERMITS**

**305.673.7577**

A City of Miami Beach Special Events Permit is required for any organized event which takes place on public property, or private property requiring special zoning exceptions. Sixty (60) days notice is required for processing non-beachfront event applications and ninety (90) days notice is required for processing for all beachfront events. Application forms and complete guideline information is available online at [miamibeachfl.gov](http://miamibeachfl.gov).

### **TEMPORARY SAMPLING PERMIT (PROMOTIONS)**

**305.673.7577**

allows for the non-permanent and mobile distribution of single serving goods or services to the public with no direct or indirect commercial exchange provided on public property within the commercial or mixed-use districts of Miami Beach.

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## PLANNING DEPARTMENT (ZONING, PRESERVATION, AND DESIGN REVIEW)

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**305.673.7550**

The Planning Department prepares, updates and maintains neighborhood and citywide plans and technical data for the City pursuant to Florida Statutes and local municipal zoning codes. This department is divided into five sections: Comprehensive Planning, Zoning, Design Review, Historic Preservation and Neighborhood Planning.

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## POLICE SERVICES

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The Miami Beach Police Department is a team of law enforcement professionals committed to setting the benchmark for quality police service by promoting strong community partnerships and upholding the highest ethical standards.

### IMPORTANT TELEPHONE NUMBERS

<b>EMERGENCY DISPATCH</b>	<b>911</b>
<b>NON-EMERGENCY REQUESTS</b>	<b>305.673.7900</b>
<b>CRIMINAL INVESTIGATIONS DIVISION</b>	<b>305.673.7945</b>
<b>AUTO CRIMES</b>	<b>305.673.7916</b>
<b>ACCIDENT INVESTIGATION</b>	<b>305.673.7888</b>
<b>JUVENILE SECTION</b>	<b>305.673.7942</b>
<b>CRIME PREVENTION</b>	<b>305.673.7813</b>
<b>CRIME WATCH</b>	<b>305.673.7813</b>
<b>RECORDS (POLICE REPORTS)</b>	<b>305.673.7990</b>
<b>MEDIA RELATIONS (POLICE)</b>	<b>305.673.7383</b>

### CRIME PREVENTION TIPS 305.673.7813

Offers a full range of free services to residents and businesses. If you would like to schedule an appointment for a free home/business security survey with a crime prevention specialists, please call.

### CRIME WATCH INFORMATION 305.673.7813

The Police Department has an active crime watch program, both for neighborhoods and businesses.

### POLICE CITIZENS' ACADEMY 305.673.7813

The multifaceted educational program engages interested citizens to learn about the Miami Beach Police Department, how it operates, the policing challenges which face the city and general insight into the field of law enforcement. All applicants are screened via a records clearance check prior to their acceptance in the program. For more information, call the Crime Prevention Unit.

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## PUBLIC WORKS AND OPERATIONS

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### ENGINEERING DIVISION 305.673.7080

The Engineering Section designs and/or reviews infrastructure improvements or repairs, maintains engineering and utility records, and inspects city bridges, seawalls, streets, water, sewer, stormwater, and street lighting systems. The Surveying Section performs surveys, legal descriptions, develops construction layout, and line and grade for water, sewer, stormwater, streets and street lighting improvements. The Right-of-Way Section issues right of way permits, including permits for city projects, other utility (FPL, ATT, etc.) projects, commercial and residential projects, reviews Planning and Zoning Board issues, conducts building plan reviews, and issues permits for sidewalk cafes, newspaper racks, pay phones and bus shelters.

## **WATER DIVISION**

**305.673.7625**

The Water Division maintains potable water main and service lines, pumping stations, storage tanks, fire hydrants, and meters and valves, performs installation, reading and servicing of all city water meters, and collects water samples to test compliance with State and Federal regulations.

Miami-Dade County's Water and Sewer Department (WASD) operates and manages the drinking water and wastewater service for the entire county. The Water Line (305-448-SAVE) has the latest information about water restrictions, drinking water treatment, lead and drinking water, water conservation and environmental tips and water saving devices. They even provide free water conservation kits.

For information on water conservation and water restriction please contact the South Florida Water Management District at 1.800.432.2045 (Florida Only) or via the Internet at [www.sfwmd.gov](http://www.sfwmd.gov).

## **SEWER AND STORMWATER DIVISION**

**305.673.7625**

The Sewer and Stormwater Division maintains sanitary sewer main and service lines, pumping stations, and control facilities, maintains the stormwater system including catch basins, pipe lines and outfalls, and installs catchment filter basins to reduce and eliminate polluted stormwater run-off into the waterways and the Bay

## **STREETS AND STREETLIGHTS DIVISION**

**305.673.7625**

The Streets and Streetlights Division repairs and maintains city streets, sidewalks, curbs, and gutters, as well as city streetlight poles, fixtures, cables and transformers. It is important to know that the Florida Department of Transportation (FDOT) maintains Collins Avenue, Alton Road, Normandy Drive, 71 Street, Indian Creek Drive, 63 Street, Harding Avenue, and 5 Street and the County maintains Dade Boulevard, Pine Tree Drive, La Gorce Drive, Venetian Causeway and 23 Street.

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## **REAL ESTATE TAXES**

**305.270.4916**

Real estate property taxes are due November 1 for homeowners in Miami-Dade County. Becoming delinquent makes you subject to additional charges after March 31. Applications are available at the Tax Collector's Office located at 140 West Flagler Street, 14th Floor, Miami, Florida 33130 and at the South Dade Government Center, 10710 S.W. 211 Street, Room 104.

## **HOMESTEAD EXEMPTION**

**305.375.4020**

Florida law allows qualified property owners to exempt the first \$50,000 of property value from both real estate taxes and school taxes. To qualify, a first-time applicant must: own the property for which an exemption is being sought, live on the property, and make it his/her permanent residence before January 1 of the year in which they are seeking to obtain homestead exemption.

The annual application period begins the first working day following January 1 and continues through March 1 of each year. A first-time applicant must apply in person and, in addition to a deed, tax bill or memorandum notice in their name, should furnish any two proofs of residence. Other exemptions available are widow/widower, veteran disability, civilian disability, and institutional. For further information, contact the Homestead Exemption Division of the Miami-Dade County Property Appraisal Department at 111 N.W. 1st Street, Seventh Floor, Miami, Florida 33128.

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**SCHOOLS** (MIAMI-DADE COUNTY PUBLIC SCHOOLS) **305.995.1334**

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In order to enroll your child at your local public school there are several things that you will need to know. Parents of students attending public school for the first time must present the following items at registration:

- A properly executed lease; any utility deposit or receipt showing name and address; or statement from a real estate broker or attorney stating the address of the new residence as verification of proof of residence;
- A birth certificate or state-approved alternate documentation to establish proof of date of birth;
- A Certification of Immunization (Children & Family Services Form 680), and;
- A completed Student Health Examination (Children and Family Services – H Form 3040), including proof of tuberculin test, reading of the test and appropriate follow-up.

**EDUCATION COMPACT**

The International Baccalaureate program in Miami Beach provides all Miami Beach students the same access to develop into IBO diploma candidates; prepare our students to become active global citizens; be offered with equal access throughout Miami Beach and set criteria at the high-school level with standards that provide ample room to promote equity.

**MIAMI BEACH PUBLIC ELEMENTARY SCHOOLS**

<b>BISCAYNE ELEMENTARY</b>	<b>305.868.7727</b>
<b>FIENBERG-FISHER ELEMENTARY</b>	<b>305.531.0419</b>
<b>NORTH BEACH ELEMENTARY</b>	<b>305.531.7666</b>
<b>SOUTH POINTE ELEMENTARY</b>	<b>305.531.5437</b>

**PUBLIC MIDDLE SCHOOLS**

<b>NAUTILUS MIDDLE</b>	<b>305.532.3481</b>
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**HIGH SCHOOL**

<b>MIAMI BEACH SENIOR HIGH</b>	<b>305.532.4515</b>
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## SOCIAL SERVICES

305.673.7491

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The Office of Community Services, through partnerships and coalitions, plans, coordinates, and advocates for children, families, elderly residents. The office provides services for walk-in and telephone information and referral services.

### MIAMI BEACH HISPANIC COMMUNITY CENTER

305.867.0051

The Hispanic Community Center provides a variety of services to the Hispanic community, including youth programs, employment and immigration assistance, and cultural programs. *1701 Normandy Drive*

### MIAMI BEACH JEWISH COMMUNITY CENTER (JCC)

305.534.3206

The Miami Beach JCC provides a variety of programs and activities. It will undergo expansion in the near future and offer more cultural, educational and social services.

*4221 Pinetree Drive*

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## TOURISM & CULTURAL DEVELOPMENT

305.673.7577

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### ART IN PUBLIC PLACES (SEE CULTURAL AFFAIRS)

### CALENDAR OF EVENTS

305.673.7577

The City of Miami Beach plays host to a wide variety of exciting events for residents and visitors alike. For a complete listing of events taking place on public property or in a City facility, please visit our website at [www.miamibeachfl.gov](http://www.miamibeachfl.gov) or contact the Tourism and Cultural Development Department.

### ENTERTAINMENT INDUSTRY

If planning to open an entertainment office in the city, all of the applicable procedures to opening a business must be followed. The Tourism & Cultural Development Office is available to assist entertainment industry businesses with relocation needs.

### FILM & PRINT (SEE PERMITS)

### SPECIAL EVENTS PERMITS (SEE PERMITS)

### TOURISM HOTLINE

305.673.7400

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## TRANSPORTATION

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### SOUTH BEACH LOCAL

305.770.3131

Ride for only \$ .25 each way. With numerous bus stops, and service running every 10 to 15 minutes everyday.

### COUNTYWIDE TRANSPORTATION SERVICES (MIAMI-DADE TRANSIT AGENCY)

#### METROBUS

Metrobus offers countywide service from Miami Beach to west Miami-Dade, and from Key Largo to the southern portion of Broward County. All buses are wheelchair accessible. In addition, Metrobus connects with Metrorail and Metromover.

### **METRORAIL**

Miami-Dade County's 21-mile, elevated rapid transit system runs from Kendall through South Miami, Coral Gables, and downtown Miami; to the Civic Center/Jackson Memorial Hospital area; and to Brownsville, Liberty City, Hialeah, and Medley in northwest Miami-Dade, with connections to Broward and Palm Beach counties at the Tri-Rail/Metrorail transfer station. Downtown Bus Terminal, Main Library, Historical Museum, Miami Art Museum, Govt. Center Metrorail station, Miami Dade College Wolfson Campus, Omni Bus Terminal, Julia Tuttle Causeway, City of Miami Beach, Collins Avenue, Surfside, City of Bal Harbour, Haulover Park Marina

### **METROMOVER**

Metromover is a free automated people-mover system that serves downtown Miami from Omni to Brickell and connects with Metrorail at Government Center and Brickell stations.

### **PARATRANSIT**

If you cannot ride Metrobus, Metrorail, or Metromover because you require special assistance, Miami-Dade County's Special Transportation Service can assist.

<b>ROUTE INFORMATION HOTLINE</b>	<b>305.770.3131</b>
<b>SPECIAL TRANSPORTATION SERVICES (STS) RESERVATIONS</b>	<b>305.264.9000</b>
<b>SPECIAL TRANSPORTATION SERVICES (STS) APPLICATIONS</b>	<b>305.630.5300</b>
<b>METROPASS SALES OUTLETS</b>	<b>305.770.3131</b>
<b>LOST AND FOUND</b>	<b>305.375.3366</b>
<b>MEDICAID TRANSPORTATION</b>	<b>305.630.5300</b>

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## TOWING

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### **TOWING VEHICLES**

**305.673.PARK (7275)**

Before towing a vehicle, city parking officials need to make sure that the vehicle is on city property and is illegally parked. Those reporting illegally parked vehicles to be towed must state the tag, color, make, model, location, and exactly why the vehicle is considered illegally parked (blocked driveway, abandoned, fire hydrant, yellow curb, etc.) Call the Parking Department Monday through Friday from 7:30 a.m. - 6:00 p.m. **For nights and weekends call 305.673.9453.**

### **RETRIEVING TOWED VEHICLES**

If your vehicle was towed from public property, a parking citation will also have been issued and it should be on your windshield. The City of Miami Beach contracts

two (2) towing service providers:

**TREMONT TOWING SERVICES, INC. | 1916 BAY ROAD**

**305.672.2395**

**BEACH TOWING SERVICES, INC. | 1349 DADE BLVD.**

**305.534.2128**

You must present valid picture identification and valid vehicle registration. You may pay by cash, travelers check, or check; ATM machine is on site. Checks must have your name and address with matching address on the driver's license and two picture ID are required.

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## UTILITY BILLING

**305.673.7440**

You can also view your account information and make payments online with MasterCard or Visa, and check card with the MasterCard or Visa logo.

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## VOTER REGISTRATION

**305.375.4600**

If you are at least 18 years old, a U.S. citizen, and a legal resident of Florida in the county in which you are registering you are eligible to vote in all federal, state, county, and municipal elections after your 18th birthday. Voter registrations applications are available online and at City Hall.

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## WATER AND SEWER SERVICES (SEE PUBLIC WORKS)

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## WATER RESTRICTIONS

Southeast Florida is under mandatory water restrictions. The restrictions apply to all users, including agricultural, industrial, commercial, golf course, landscaping and residential water users who get their water from public utilities or private wells. In addition to the mandatory water use restrictions, Miami-Dade residents should voluntarily save water both inside and outside the home, according to Miami-Dade water conservationists. Phase I restrictions for all of Miami-Dade County allow lawn watering and car washing three days a week, as follows:

**Addresses ending in odd numbers (1, 3, 5, 7 or 9):**

**Mondays, Wednesdays and Saturdays from 4:00 a.m. to 8:00 a.m.**

**Addresses ending in even numbers (0, 2, 4, 6 or 8):**

**Tuesdays, Thursdays and Sundays from 4:00 a.m. to 8:00 a.m.**

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## ZONING (SEE PLANNING DEPARTMENT)

## IMPORTANT TELEPHONE NUMBERS

### **A.D.A. COMPLIANCE**

305.673.7080

### **ART IN PUBLIC PLACES & FINE ARTS BOARD**

305.673.7000 ext.7577

### **ASSET MANAGEMENT**

305.673.7193

### **BASS MUSEUM OF ART**

305.673.7530

### **BEACH PATROL (LIFEGUARDS)**

305.673.7714

### **BOTANICAL GARDENS**

305.673.PALM (7256)

### **BUDGET & PERFORMANCE IMPROVEMENT**

305.673.7510

### **BUILDING DEPARTMENT**

305.673.7610

### **MICROFILM/STORAGE**

305.673.7000 ext. 4249

### **CAPITAL IMPROVEMENT PROJECTS (CIP) OFFICE**

305.673.7071

### **CENTRAL SERVICES**

305.673.7480

### **CHILDREN'S AFFAIRS**

305.673.7491

### **CITY ATTORNEY**

305.673.7470

### **CITY CLERK**

305.673.7411

### **CITY MANAGER**

305.673.7010

### **CODE COMPLIANCE**

305.673.7555

### **COMMUNICATIONS**

305.673.7575

### **COMMUNITY DEVELOPMENT**

305.673.7260

### **COMMUNITY RESOURCE & OUTREACH**

305.673.7000 ext 6178

### **CONVENTION CENTER**

305.673.7311

### **CULTURAL ARTS COUNCIL**

305.673.ARTS (2787)

### **ECONOMIC DEVELOPMENT**

305.673.7193

### **ENVIRONMENTAL RESOURCE DIVISION**

305.673.7080

### **FILM & PRINT OFFICE**

305.673.7070

### **FILLMORE MIAMI BEACH @ JACKIE GLEASON**

305.673.7300

### **FINANCE**

305.673.7466

### **ACCOUNTING**

305.673.7405

### **RESORT TAX**

305.673.7447

### **OCCUPATIONAL LICENSING**

305.673.7420

### **FIRE EMERGENCIES**

911

### **FIRE DEPARTMENT**

305.673.7120

### **RESCUE ADMINISTRATION**

305.673.7130

### **FIRE PREVENTION**

305.673.7123

### **SUPPORT SERVICES**

305.673.7140

**FIRE STATION 1**

305.673.7135

**FIRE STATION 2**

305.673.7171

**FIRE STATION 3**

305.673.7179

**FIRE STATION 4**

305.673.7136

**FLEET MANAGEMENT**

305.673.7641

**GRANTS MANAGEMENT OFFICE**

305.673.7010

**HISTORIC PRESERVATION**

305.673.7550

**HOMELESS ASSISTANCE**

305.604.4663

**HOUSING AUTHORITY**

**(SECTION.8)**

305.532.6401

**HOUSING DIVISION**

305.673.7260

**HUMAN RESOURCES**

305.673.7524

**JOB HOTLINE**

305.673.7777

**INFORMATION LINE**

305.604.CITY (2487)

**TDD**

305.673.7218

**INFORMATION TECHNOLOGY**

**(COMPUTERS)**

305.673.7040

**INTERNAL AUDIT**

305.673.7020

**LICENSING**

305.673.7420

**LIENS**

305.673.7590

**MAYOR AND CITY  
COMMISSIONERS**

305.673.7030

**MIAMI BEACH CONVENTION  
CENTER**

305.673.7311

**OCCUPATIONAL LICENSING**

305.673.7420

**PARKING DEPARTMENT**

305.673.7505

**PARKS AND RECREATION**

305.673.7730

**ADA COORDINATOR**

305.861.3616

**THERAPEUTIC RECREATION &**

**ATHLETICS & MAJOR PARKS**

305.993.2024

**COMMUNITY CENTERS,**

**ADULT PROGRAMS & TENNIS  
CENTERS**

305.673.7730

**MIAMI BEACH BOTANICAL  
GARDEN**

305.993.0421

**NORTH SHORE PARK/  
BANDSHELL**

305.861.3616

**NORTH SHORE COMMUNITY  
CENTER**

305.534.3206

**PARKS MAINTENANCE**

305.673.7720

**SCOTT RAKOW YOUTH CENTER**

305.673.7767

**NORMANDY ISLE PARK/POOL**

305.673.7730

**FLAMINGO POOL**

305.677.7750

**PLAYGROUND PROGRAMS &  
POOLS**

305.673.7730

**SOUTH POINTE PARK**

305.673.7730

**TENNIS CENTERS & POOLS**

**FLAMINGO**

305.673.7761

**NORTH SHORE PARK**

305.604.4080

**21ST STREET COMMUNITY CENTER**

305.673.7784

**PLANNING AND ZONING DEPARTMENT**

305.673.7550

**POLICE EMERGENCIES**

911

**POLICE DEPARTMENT**

305.673.7925

**EMERGENCY DISPATCH**

911

**NON.EMERGENCY REQUESTS**

305.673.7900

**ACCIDENT INVESTIGATION**

305.673.7888

**CRIMINAL INVESTIGATIONS DIVISION**

305.673.7945

**CRIME PREVENTION**

305.673.7813

**CRIME WATCH**

305.673.7813

**MEDIA RELATIONS (POLICE)**

305.673.7838

**RECORDS (POLICE REPORTS)**

305.673.7990

**PROPERTY MANAGEMENT**

305.673.7630

**PROCUREMENT (PURCHASING)**

305.673.7490

**PUBLIC WORKS**

305.673.7080

**EMERGENCY (24 HOURS)**

305.673.7625

**ENGINEERING**

305.673.7080

**STREETS AND STREETLIGHTS**

305.673.7080

**WATER & SEWER**

305.673.7620

**RESORT TAX**

305.673.7447

**RISK MANAGEMENT**

305.673.7014

**SANITATION DEPARTMENT**

305.673.7616

**SPECIAL EVENTS DIVISION**

305.673.7577

**TOURISM & CULTURAL DEVELOPMENT**

305.673.7577

**TOURISM HOTLINE (24.HOURS)**

305.673.7400

**UTILITY BILLING**

305.673.7440

**WATER AND SEWER DIVISION**

305.673.7620

**WATER & SEWER (24.HOURS)**

305.673.7625

The information in this guide was accurate at the time of publication.



# MIAMIBEACH

**A-Z GUIDE FOR NEW RESIDENTS**

**305.604.2489 | [miamibeachfl.gov](http://miamibeachfl.gov)**