



MIAMI BEACH

OFFICE OF THE CITY MANAGER

NO. LTC # **324-2010**

LETTER TO COMMISSION

2010 DEC -3 PM 2:50
CITY CLERK'S OFFICE

RECEIVED

TO: Mayor Matti Herrera Bower and Members of the City Commission

FROM: Jorge M. Gonzalez, City Manager

DATE: December 1, 2010

SUBJECT: **ATLANTIC BROADBAND NEW RATES AND SERVICES INFORMATION**

Prior to November 27, 2007, the City of Miami Beach, pursuant to the Federal Communications Act of 1996, could regulate the Limited Basic Cable rate. On November 27, 2007, the State of Florida became the Franchising Authority, see Attachment #1.

On December 1, 2010, the City of Miami Beach received a letter from Mr. Jim Waldo, Senior Vice President & General Manager, Atlantic Broadband, notifying the City of new rates and services, see Attachment #2.

JMG
JMG/REP

C: Hilda Fernandez, Assistant City Manager, Jorge Gomez, Assistant City Manager, Dolores Mejia, Special Projects Administrator, Jose Smith, City Attorney



STATE OF FLORIDA
DEPARTMENT OF STATE

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

November 27, 2007

Ms. Donna Garofano, Vice President
Government and Regulatory Affairs
Atlantic Broadband Finance, L.L.C.
1 Batterymarch Park, Suite 405
Quincy, MA 02169

Re: Atlantic Broadband Finance, L.L.C.
CV07-0015

Dear Ms. Garofano:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. In 2009 the Department of Agriculture and Consumer Services will be responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Melanie Solomon
Video and/or Cable Franchise Section

Encl.



State of Florida



Department of State

Certificate of Franchise Authority

I certify that Atlantic Broadband Finance, L.L.C., identification number CV07-0015 issued on 9/25/07, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 11/27/07:

Miami-Dade County (CUID FL0529 and CUID FL0413), the municipal boundaries of the City of Miami Beach (CUID FL0406), the Town of Golden Beach (CUID FL0412), the City of North Bay Village (CUID FL0409), the Town of Bay Harbour Islands (CUID FL0407), the Town of Surfside (CUID FL0410), the Village of Bal Harbour (CUID FL0411) with the additional service areas of the municipal boundaries of the City of Sunny Isles Beach (CUID FL 1230), the City of Aventura (CUID FL 1231), the City of South Miami (CUID FL0914) and the Village of Pinecrest (CUID FL 1210).

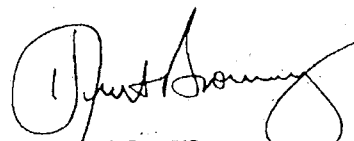
I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Twenty-Seventh day of November, 2007



CR2EO22 (01-07)


Kurt S. Browning
Secretary of State

ATTACHMENT #2
C. Gladys



2010 DEC -1 10:50

1681 Kennedy Causeway
North Bay Village, FL 33141

305.861.8069 FROM
305.861.9047 FAX

December 1, 2010

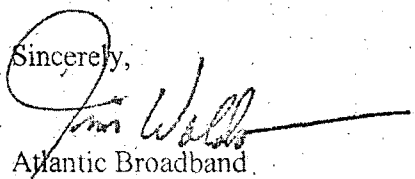
VIA FAX AND OVERNIGHT MAIL

Mr. Jorge M. Gonzalez, City Manager
City of Miami Beach
1700 Convention Center Dr.
Miami Beach, Fl. 33139

Dear Mr. Gonzalez,

As your community's full service Cable Telecommunications provider, Atlantic Broadband is committed to keeping you informed of changes to our network, products, services, and prices.

Attached, please find the New Rate Information effective January 3rd, 2011. This attached letter will be included in our subscriber bills starting in December 2010. As always, I welcome your comments and any questions you may have.

Sincerely,

Atlantic Broadband
Senior Vice President & General Manager

IMPORTANT RATE INFORMATION FOR ATLANTIC BROADBAND RESIDENTIAL CUSTOMERS

2010 has been an exciting year for Atlantic Broadband customers residing in Florida. We introduced new bundle options to ensure that our customers are able to enjoy all the savings possible on our Video, High-Speed Internet and Phone services. Our ongoing network investment drove higher Internet service reliability and speeds, including a significant increase in our Starter level High-Speed Internet speed. We also added three new Digital Value service movie channels (MoviePlex, IndiePlex and RetroPlex), three Digital Mundo Latino channels (TyC Sports, Sur Perú and Centroamérica TV) and NFL RedZone in both Digital and HD formats. And, coming soon: Fox Business Network and other new channels.

Plus, we have recently begun a major upgrade to our network. This will enable us to continue adding even more programming and more HD channels in 2011 and will provide the necessary capacity to support even faster Internet speeds in the future.

To continue delivering the quality service you deserve, Atlantic Broadband has also incurred programming and operational cost increases that impact several of our Video and High-Speed Internet monthly service, equipment, activation and other fees. Please refer to the attached chart for a complete listing of the rate changes that will take effect January 3, 2011.

In addition, almost all broadcasters demand that we, and you, pay them for the public spectrum they receive for free. Despite our continued negotiations with many of your local broadcasters, virtually every major broadcast group and local affiliate has opted to charge us for bringing you their local network affiliate. This means that your Broadcast Channel Surcharge will increase from \$1.78/month to \$1.96/month effective January 3, 2011 and is included in the new rates that are listed in the attached chart.

If you are currently enjoying a fixed price promotional offer, you will continue to enjoy this promotional rate until your promotion's scheduled expiration date.

As always, we appreciate your business and welcome your feedback. Please contact us at 1-888-752-4222 with any questions.

ATLANTIC BROADBAND RATES & SERVICES

	<u>Current Price</u>	<u>New Price (Eff. 01/03/11)</u>
VIDEO SERVICE		
Limited	\$21.43	\$25.18
Value	\$61.90	\$65.99
Digital Value	\$69.99	\$69.99
Digital Plus	\$83.35	\$88.94
Digital Plus Only Service	\$21.45	\$22.95
Digital Video Recording (DVR)	\$12.95	\$13.95
PREMIUMS		
HD Extra service	\$9.99	\$10.99
Premium Movie Channels		
HBO	\$18.95	\$19.99
Cinemax	\$14.00	\$16.99
Showtime	\$18.95	\$18.95
MoviePlex	\$9.00	\$9.00
Here!	\$8.95	\$8.95
Premium Packages (HBO, Cinemax, Showtime)		
Any 2 services	\$32.95	\$33.95
All 3 services	\$45.95	\$47.95
INTERNATIONAL SERVICES		
Mundo Latino Básico	\$43.90	\$49.15
Mundo Latino Sólo	\$13.55	\$15.05
Globo	\$19.99	\$19.99
Channel One Russia	\$14.95	\$14.95
HIGH-SPEED INTERNET SERVICE		
Starter	\$36.95	\$38.95
Purchased with any Video service	\$26.95	\$27.95
Preferred	\$52.95	\$54.95
Purchased with any Video service	\$37.95	\$38.95
MAX	\$70.45	\$72.45
Purchased with any Video service	\$50.45	\$51.95
PHONE SERVICE		
Unlimited Phone	\$49.95	\$49.95
Purchased with any Video or High-Speed Internet service	\$34.95	\$34.95
Second Phone line	\$14.95	\$14.95
Additional Voicemail boxes (up to 4)	\$5.00	\$5.00
Collect Calls		
Connection charge	\$2.99	\$2.99
1st minute	\$0.69	\$0.69
Additional per minute	\$0.69	\$0.69
Directory Assistance (per call)	\$0.99	\$1.50
International Calls		
International per minute rates are available at: www.atlanticbb.com		
OTHER MONTHLY FEES		
Digital receiver & interactive service fee	\$8.95	\$8.95
Additional digital receiver & remote	\$8.95	\$8.95
HD receiver	\$4.00	\$5.00
Cable modem lease	\$5.00	\$6.00
Phone equipment lease	\$5.00	\$6.00
Wire maintenance (monthly)	\$6.00	\$7.00
Wire maintenance (annual)	\$72.00	\$84.00
OTHER FEES		
Reactivation fee	\$2.00	\$3.00
Late fee	\$3.25	\$5.00

Atlantic Broadband service combinations and package pricing that include any Video, Internet, equipment and/or Wire Maintenance services referenced above will be adjusted according to each included product's new rate effective January 3, 2011. If you are currently enjoying a fixed price promotional offer, you will continue to enjoy this promotional rate until your promotion's scheduled expiration date.

New Video price includes Broadcast Channel Surcharge. Pricing, programming, content and services effective 01/03/11 and are subject to change upon proper notice. Not all products or services available in all areas and may vary by area. Prices are for residential service only, business and commercial offerings differ. For customers with commercial accounts or bulk rate arrangements, some product, pricing and other information may not apply. Prices exclude taxes, franchise fees, FCC User Fee or other assessments.