RECEIVED

2008 DEC 11 AM 11:48

CITY CLERK'S OFFICE

MIAMIBEACH

OFFICE OF THE CITY MANAGER

NO. LTC # 319-2008

LETTER TO COMMISSION

TO: Mayor Matti Herrera Bower and Members of the City Commission

FROM: Jorge M. Gonzalez, City Manager

DATE: December 9, 2008

SUBJECT: Public Safety Communications Unit Grand Re-Opening

This Letter to Commission is to announce the completion of the Public Safety Communications Unit (PSCU) renovation project and a ceremony for the grand re-opening. This ceremony will also commensurate the Unit's move from the temporary 911 Communications facility location on the 2nd floor training room, back into their newly renovated facility on the 4th floor.

It should be noted that the Unit had to be relocated to its temporary location on April 1, 2008 due to numerous employee complaints of the air quality within the PSCU. (LTC 092-2008)

The PSCU is now a state of the art facility with new carpet, ceiling tiles, furniture, equipment and new paint for nineteen call taking / dispatch positions and two supervisor positions. The renovation project has also added a specially designed training facility for existing and new employees. The 911 Records Custodian's Office was also renovated with brand new video surveillance equipment.

In addition, a state of the art New World Computer Aided Dispatch system for Police and Fire has been added as well as the computer based Pro Q and A software, which enables call takers to triage medical calls for service to ensure that the proper Fire and Rescue units are dispatched.

A modern media wall has also been added to the PSCU. This innovation will provide PSCU personnel with up to date information on police and fire calls for service, vehicle location of field units within the City, weather alerts, breaking news, as well as a LED scrolling message board for "LIVE" events taking place in the City.

Please join us for the PSCU Grand Re-Opening Ceremony on Monday, December 15, 2008 at 1:00 p.m. at the 4th floor of the Police Station, 1100 Washington Avenue.

JMG:CN:RAM:tr

F:\poli\ADMI\$CHI\2008\LTC PSCU Grand Opening.doc